**Texting Service**

We operate a texting service for all of our patients to remind them of their nurse appointments or of clinics that we run – we require your UK mobile phone number to do this (please note, we are unable to text or call non-UK numbers).

This facility also allows you to cancel your appointment via your phone, which saves you time.

If you have not provided us with your mobile number or have changed your number recently please update your details on the ‘Patient Record’ section of our website, on the main homepage.

If you do not wish to receive text messages, please let us know and we can update your details on our system.

**If you give your consent please remember that it is your responsibility to keep your phone secure and control access to your SMS text messages and email.**

* Keep in mind that an unlocked mobile phone means that others could have access to your information. FOR SECURITY OF YOUR INFORMATION IT IS ADVISED TO HAVE YOUR PHONE LOCKED WITH A PASSCODE, PIN CODE, FINGERPRINT or other security measure
* Remember it is important to keep us updated of any changes to your mobile number including: the phone being passed on, sold or stolen, to ensure the security of any information we may be forwarding to your number
* Please be aware of your text message settings – keep in mind that messages may appear as a notification on your lock screen or on a linked device such as a PC or tablet.

**The Practice cannot be held responsible for messages sent to or received by the wrong person.**